

## Technology to help optimize prescription adherence and reduce abandonment

Make specialty medications more affordable with AssistPoint<sup>®</sup>, a comprehensive software platform that accelerates the management of financial assistance and access services for specialty pharmacies. By proactively identifying available resources, streamlining enrollment, and facilitating the management of assistance, AssistPoint minimizes the financial burdens that lead to prescription nonadherence and abandonment.

AssistPoint can help your specialty pharmacy overcome common barriers to the management of patient assistance, including:

- Dozens of individual program portals to navigate, leading to time-intensive and cumbersome enrollment processes
- Having to check disease fund websites multiple times a day to avoid missing the opportunity to enroll patients when funding opens up
- Lack of interconnectivity between patient support programs and your pharmacy management system, causing redundant data entry which can lead to errors and omissions, and ultimately delay time to therapy
- Limited insight into the pharmacy's financial performance as a result of not having a comprehensive view of patient assistance collections
- Missed opportunities for patient assistance collections, negatively impacting the pharmacy's financial performance
- Lack of continuity in patient assistance operations when a staff member is absent, as there is no centralized platform for colleagues to work from



## Accelerate the patient assistance management process



### Search

At the click of a button, rapidly search our comprehensive library of assistance options.



### Enroll

Quickly apply and enroll eligible patients into individual assistance opportunities.



### Track

Actively monitor award fulfillment to ensure utilization and adherence.



### Analyze

Stay on top of all activities related to patient assistance within your pharmacy via a comprehensive suite of reports—available real time.

## Feature highlights



### **Search Wizard: intelligently engineered to quickly identify assistance for all patients**

**AssistPoint** rapidly searches more than 10,000 programs to identify all available assistance opportunities based on the patient's demographic information, diagnosis, regimen, and insurance type. The results are presented in a simple, yet detailed color-coded format for users to quickly act upon.



### **Digital Integration: two-way connectivity matters**

For our integrated life science and foundation partners, a two-way, secure information exchange (**AP Connect<sup>®</sup>**) is created between their patient support programs and **AssistPoint**, streamlining the application, enrollment, and fulfillment processes. All integrated programs use our standardized digital enrollment form, which is automatically prepopulated with demographic information from your pharmacy management system, eliminating the need for patients to fill out multiple repetitive forms and connecting them to available assistance faster. Furthermore, with digital integration, program communication delays are reduced, award approval notifications are sped up, and pharmacy staff can easily provide patients with accurate, up-to-date award balances.



### **Fund Status Alerts: automatic disease fund monitoring**

Annexus Health closely monitors disease funds, sending out an alert within 5 minutes of identifying that a fund has opened up. **AssistPoint** users can be confident that they will be automatically notified of fund status changes without having to check each individual foundation website multiple times a day.



### **Assistance Watchlist: empowers quick enrollment of patients awaiting funding**

When assistance from a charitable foundation is not available, patients can be added to the Assistance Watchlist report. When funding opens up, patients on the Assistance Watchlist can be easily enrolled at the click of a button, without having to repeat the search process. This saves precious time and enables **AssistPoint** users to rapidly secure assistance for patients.



### **E-signature Capability: removes distance and transportation barriers**

For participating integrated life science programs, e-signature capability is available when a patient and/or healthcare provider signature is required during the enrollment process. This ensures that even patients who live in a rural area and those without access to transportation can receive the assistance they need to go on their intended therapy without delay. It also makes it easier to manage financial assistance remotely, as the financial assistance team does not need to be located in the same office as the healthcare provider in order to capture their signature.



### **Payment Automation: assistance award and revenue tracking made easy**

Through a standard secure file transfer protocol, Annexus Health is able to populate financial assistance award claims and payment details on a nightly basis. This enables specialty pharmacies to actively track the utilization of patient assistance awards, as well as revenue, directly within **AssistPoint**.

## Additional features included with AssistPoint



### AP Analytics<sup>®</sup>: valuable insights for all key stakeholders

This comprehensive set of over 35 on-demand reports easily accessible within **AssistPoint** empowers specialty pharmacies—C-suite, management, and users—with the insights they need to improve the process for managing patient assistance, ensure patients receive all available assistance, and discover opportunities to increase revenue capture.



### Automatic Re-enrollment: avoids disruptions in funding

For programs that accept automatic re-enrollment, **AssistPoint** transforms the typically time-consuming re-enrollment process, enabling automatic re-enrollment of eligible patients so that their funding can continue uninterrupted.



### Patient Journey Tab: all work for an individual patient in one place

All financial assistance activity for a specific patient can be viewed under a single tab, making it easy for one **AssistPoint** user to seamlessly take over for another.



### Multipractice Management: a single platform for multiple locations

For pharmacies with many sites of care, **AssistPoint** makes it possible to manage all patient financial assistance activity in one place, all under a single sign on.

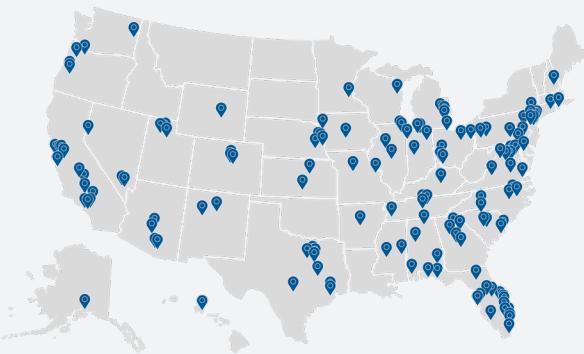


### Community Customization: ability to add local assistance funds

Local assistance funds available to eligible patients in your community can be added to **AssistPoint** so that this funding can be conveniently searched for and managed alongside all other assistance opportunities.

## Our provider network

**AssistPoint** is licensed by 165+ healthcare organizations across 4,200+ sites of care within community, institution, hospital, infusion center, and specialty Rx settings and representing multiple disease states



📍 Primary address for each of our contracted healthcare organization customers

## Our patient impact

> \$**6.2** BILLION in awards  
secured with **AssistPoint** since 2018



Data  
security.  
Certified.

HITRUST Risk-based, 2-year (r2) Certification validates that Annexus Health is committed to strong cybersecurity and meeting key regulations to protect sensitive data.

To learn more about AssistPoint and/or to request a demo,  
visit [annexushealth.com](https://annexushealth.com).